

Privacy Notice

Flossie and Twts Last updated: 25th July 2018

In order for you to receive information, newsletters, blog updates and make purchases online we will record your personal information.

The information we collect about you is necessary for us to send the information to you and maintain contact with you.

We will use this information in the following ways:

- to help us deal with your enquiry;
- to provide you with access to relevant products and services;
- to communicate with you;
- to process financial transactions directly involving us; and
- to enable us to improve the quality of our services.

We will not disclose personal information to other parties. Your information will be used solely for the purposes of your interaction with Flossie and Twts.

How long we will hold your information

- We will hold your information until you decide to withdraw consent or opt out of receiving information
- We will be storing your information in our MailChimp account, and a link to MailChimp's Privacy Policy and Terms is included at sign up.

Your information rights - Your information rights for this service are set out below:

You have a right to:

- access the data that we hold;
- rectify any inaccuracies;
- request that records we hold about you, are erased.
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- For further information please contact us.
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If you are not happy with the response you receive from us you have the right to make a complaint to the Information Commissioner's Office at:

ICO Wales

2nd Floor

Churchill House

Churchill Way

Cardiff

CF10 2HH

Telephone: 029 2067 8400 Fax: 029 2067 8399 Email: wales@ico.org.uk Website: ico.org.uk